Frequently Asked Questions

1. Does the price include all fees and taxes?
2. What is included in the price? Breakfast? Wi-Fi? Lounge access? Business center access? Parking ?
3. Is there a way to get a better rate?
4. Do you have a rewards program? Can I register for it on arrival and have my stay credited to the program?
5. Can you tell me where in the hotel my room will be located? What will the view be?
6. Are there any major events taking place at or near the hotel during my stay?
7. How close is the hotel to shopping, restaurants, public transport and attractions?
8. What are check-in and check-out times?
9. Do you offer to pick-up or drop-off service, or other transportation/shuttle services?
10. What are the dining options in the hotel? What are hours for room service?
11. Is the hotel family friendly?
12. Can the public use swimming pool?
13. Is there a variation in the views in rooms of the same categories?
14. Do the rooms have adjoining rooms?
15. Does your hotel offer an exercise facility, in-room fitness kit or reciprocal access arrangement with a local gym?
16. Are